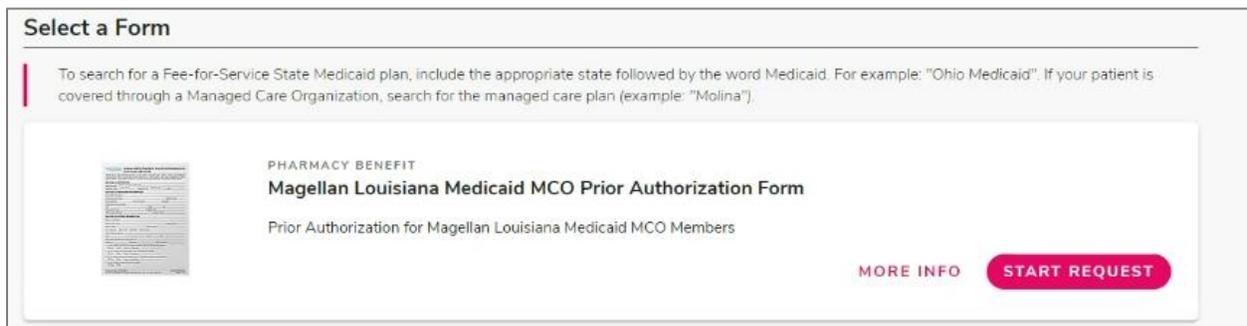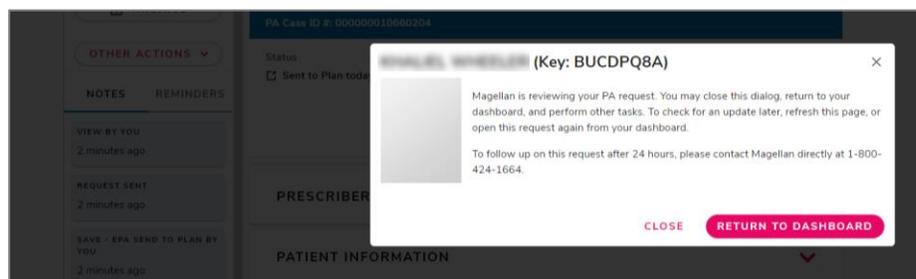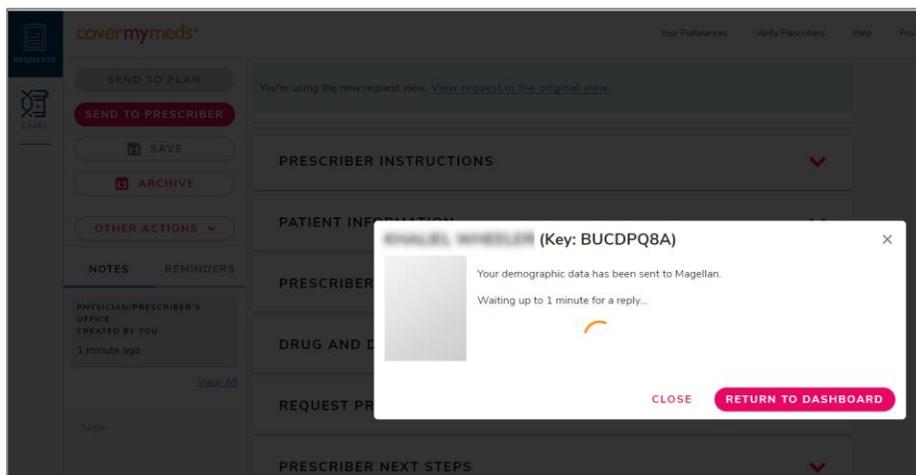# How to Submit an Electronic Prior Authorization Request to Magellan Medicaid Management (MMA) Using CoverMyMeds.com
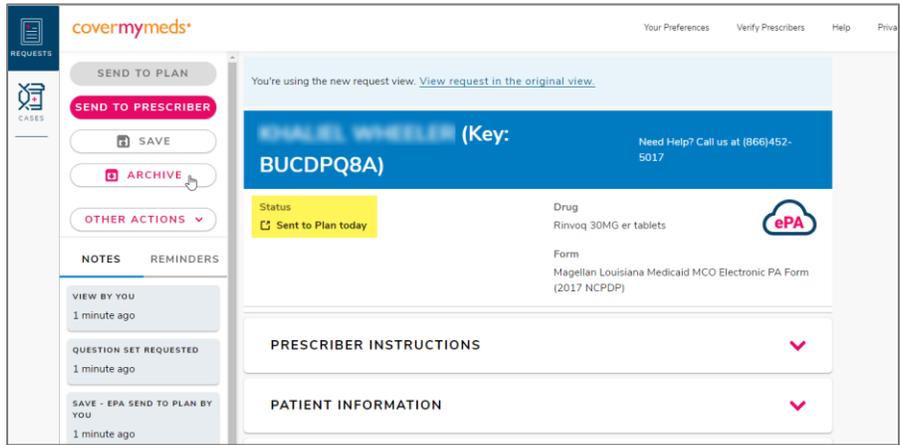
January 19, 2024

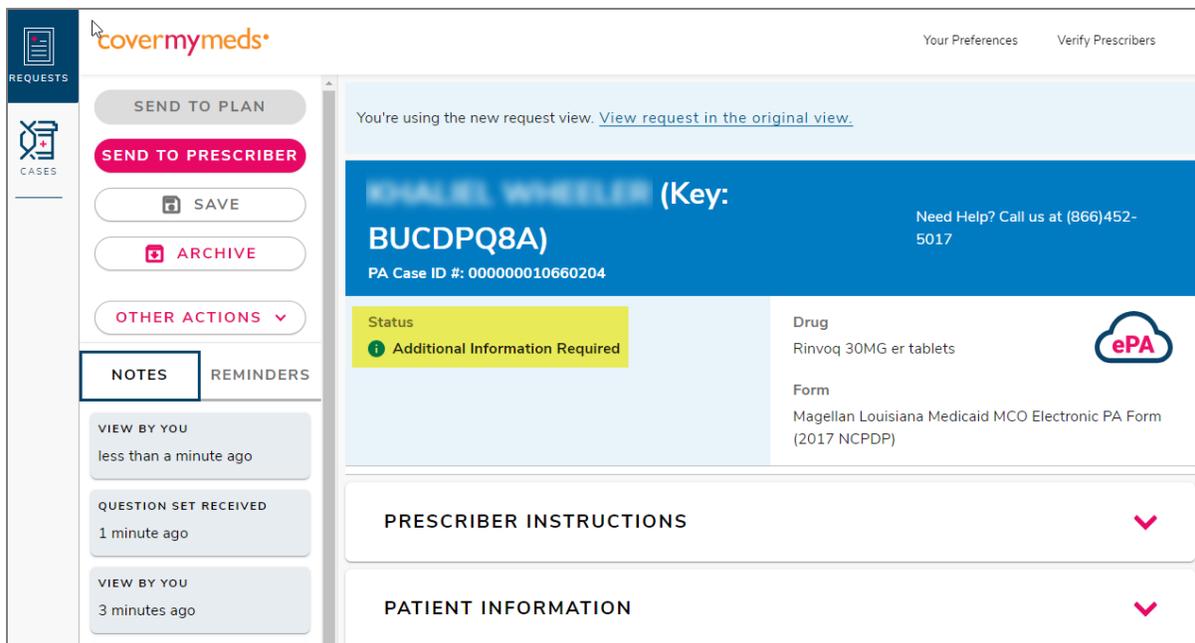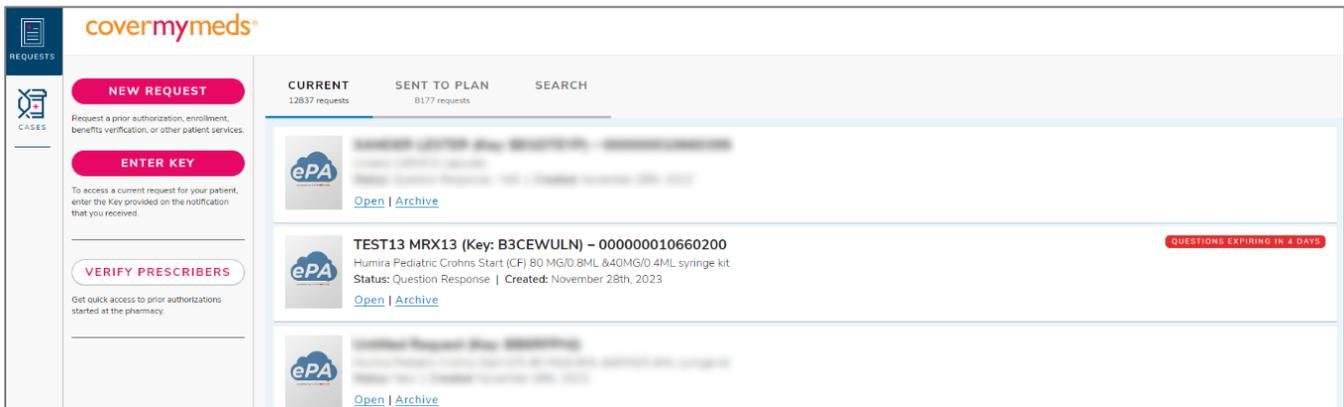1. Select the appropriate form labeled "Magellan Louisiana Medicaid MCO Prior Authorization Form."

2. Enter the medication, beneficiary, and prescriber information and click **Send to Plan**. The following pop-up notifications will display, indicating the information has been sent to MMA.

3. The status will change to "Sent to Plan Today."
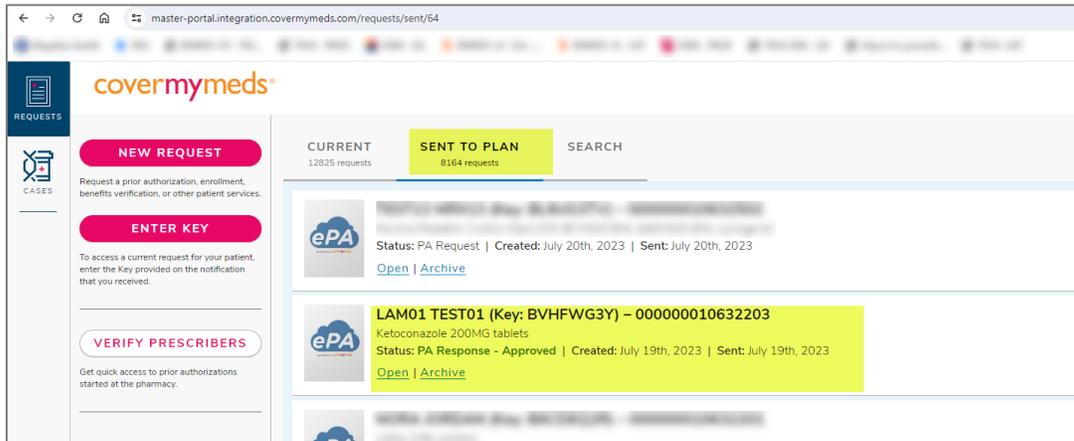

4. If additional information is needed, the prescriber will be prompted to answer additional questions, highlighted red on the **Current tab**, and the status will change to "Additional Information Required."
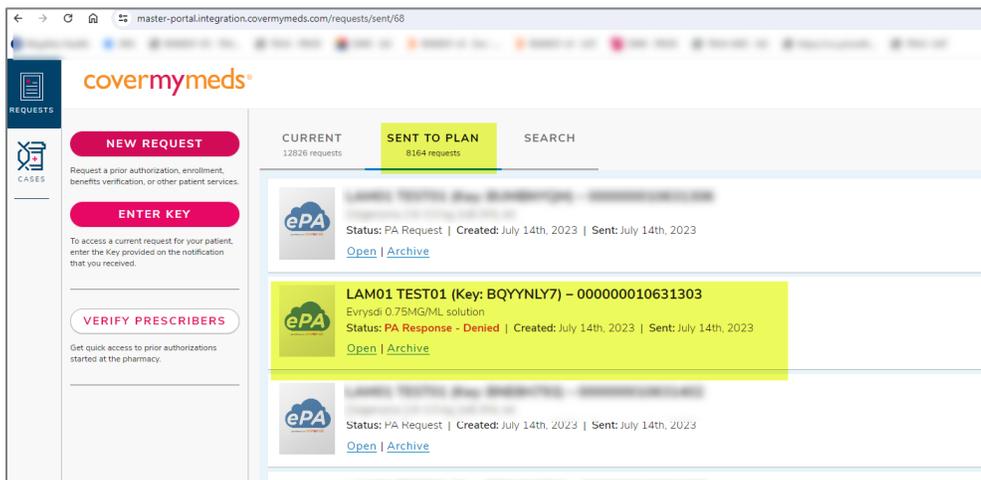
Magellan Medicaid
Administration

- MMA's clinical questions utilize the beneficiary's demographic, claims, prior authorization history, and the answers to previous questions to drive what questions are presented.
- This allows the system to only ask questions not already available (e.g., beneficiary age or previous therapy trials found in claims history) and only ask questions relevant to the request (e.g., for the beneficiary's specific diagnosis).
- Sometimes, the system will send back more than one set of questions for those requests with more complicated clinical criteria.

5. If the system is unable to make a favorable decision with the information provided, the request will be routed to MMA's clinical team to review. A copy of the beneficiary's prior authorization determination letter is sent to the prescriber, if denied.

6. The status in CoverMyMeds will be updated to Approved or Denied.

PA Response – Approved

PA Response – Denied

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